

**A RESOLUTION BY
CITY UTILITIES COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 10 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") FOR TO UPGRADE COGNOS REPORTNET TO COGNOS 8 BUSINESS INTELLIGENCE VERSION 4 ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT TO INCREASE FUNDING IN AN AMOUNT NOT TO EXCEED SEVENTY-THREE THOUSAND FOUR HUNDRED EIGHTY DOLLARS AND NO CENTS (\$73,480.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM 5051 (WATER AND WASTEWATER RENEWAL FUND) 170113 (INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICES) 1535000 (DATA PROCESSING/MANAGEMENT INFORMATION/ADDITIONAL LICENSES); AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") did enter into an Agreement FC-6004007863 Customer Information and Billing System and Off Site Billing Services, with Systems and Software, Inc. ("S&S") pursuant to Resolution 05R0648; and

WHEREAS, the term of the agreement is for a period eighteen (18) months with a one (1) year maintenance contract expiring on December 31, 2006; and

WHEREAS, the City did execute Amendment Agreement No. 1 to cover the addition of an IVR switch in an amount of Two Hundred Fifty Thousand Nine Hundred Forty Dollars and Fifty Cents (\$250,940.50); and

WHEREAS, the City did execute Amendment Agreement No. 2 to provide for software and equipment for the Payment Method System in an amount of Fifty-Seven Thousand Six Hundred Dollars and No Cents (\$57,600.00); and

WHEREAS, the City did execute Amendment Agreement No. 3 to cover additional resources in order to maintain the system through system cutover in an amount of Thirty-Six Thousand Dollars and No Cents (\$36,000.00); and

WHEREAS, a ninety (90) day extension was executed giving the Contract a new expiration date of March 30, 2007; and

WHEREAS, the City did execute Amendment Agreement No. 4 to cover additional resources in order to add additional RAM and Software/Hardware for enQuesta in an amount of Seventy-One Thousand Four Hundred Thirty-Nine Dollars and No Cents (\$71,439.00); and

WHEREAS, the City did execute Amendment Agreement No. 5, pursuant to Ordinance 07O0466, to extend the term of the original agreement by amendment for an additional eighteen (18) months with no additional cost, to allow for the completion of the design and implementation of the CIS to provide bill print services, giving the Contract an expiration date of September 30, 2008; and

WHEREAS, the City did execute Amendment Agreement No. 6 to add the Bureau of Watershed Protection, Office of Grease Management, to utilize enQuesta in an amount not to exceed Two Hundred Thousand Dollars and No Cents (\$200,000.00); and

WHEREAS, the City did execute Amendment Agreement No. 7 to extend the term of contract for an additional eighteen (18) months to support the implementation of the Customer Relationship Management (CRM) additional equipment, training, licenses and support in an amount not to exceed Five Million Five Hundred Thirty-Seven Thousand Forty-Three Dollars and No Cents (\$5,537,043.00); and

WHEREAS, the City did execute Amendment Agreement No. 8 to utilize mobile devices and to increase functionality for the Billing and Inspection Division to automate the work order process in an amount not to exceed Three Hundred Five Thousand Dollars and No Cents (\$305,000.00); and

WHEREAS, the City did execute Amendment Agreement No. 9 for FC- 6004007863 Customer Information and Billing System and Off-site Billing Services, with Systems and Software, Inc. ("S&S") to amend the "Go Live" date of September 11, 2006 plus ninety (90) days to the scope of work from the authorized and contracted work at no additional cost; and

WHEREAS, the Commissioner of the Department of Watershed Management recommends Amendment Agreement No. 10 for FC- 6004007863 Customer Information and Billing System and Off-site Billing Services, with Systems and Software, Inc. ("S&S") to upgrade Cognos Reportnet to Cognos 8 Business Intelligence Version 4 on behalf of the Department of Watershed Management in an amount not to exceed Seventy-Three Thousand Four Hundred Eighty Dollars and No Cents (\$73,480.00).

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES that the Mayor is hereby authorized to enter into Amendment Agreement No. 10 for Agreement 6004007863 Customer Information and Billing System and Off-site Billing Services, with Systems and Software, Inc. ("S&S") to upgrade Cognos Reportnet to Cognos 8 Business Intelligence Version 4 on behalf of the Department of Watershed Management in an amount not to exceed Seventy-Three Thousand Four Hundred Eighty Dollars and No Cents (\$73,480.00).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FURTHER RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been approved as to form by the City Attorney, executed by the Mayor, attested to by the Municipal Clerk, and delivered to Systems and Software, Inc.

BE IT FINALLY RESOLVED, that all contracted work will be charged to and paid from Funding Department and Account Number 5051 (Water and Wastewater Renewal Fund) 170113 (Information Systems) 5213001 (Consulting/Professional Services) 1535000 (Data Processing/Management Information/Additional Licenses).

**LEGISLATIVE COUNSEL
REQUEST FOR LEGISLATION**

For Legislative Counsel Use Only

_____ Date Received _____ Complete _____ Incomplete (Date returned: _____)

_____ Date of Department Consultation _____ Date of Finance Department Consultation

Commissioner Notified: ____ Yes ____ No If No, Why? _____

Legislation Required
____ Yes ____ No

Legislation Type
____ Resolution ____ Ordinance

Amends the Code
____ Yes ____ No

Blueback Prepared
____ Yes ____ No

Commissioner Signature _____

Council Members Only:

Authority to speak to Subject Matter Attorney ____ Yes ____ No

Authority to speak to Department ____ Yes ____ No

Date Submitted: September 30, 2009

Department Submitting Request: Watershed Management

Person Submitting Request: Courtney Hunt

Extension: (404) 330-

6346

Bureau/Division Manager: Sheila Pierce

Extension: 6814

Requesting preliminary meeting with Legislative Counsel attorney? ☐ Yes ☒ No

Subject Matter of the Meeting _____

Cycle Number/Requested Full Council Date (not earlier than 4 weeks from date of submission):

Cycle 18, November 2, 2009

If this must be submitted to Council in fewer than 4 weeks explain why. Please identify consequences if legislation is not submitted for requested cycle. Also, if applicable, please state why the Legislative Request Form was submitted after the Cycle deadline. All non-conforming requests must have Commissioner approval.

**LEGISLATIVE COUNSEL
REQUEST FOR LEGISLATION**

Part I: Legislative Request Form:

Instructions: Please answer all questions fully before submitting. Attach additional pages if necessary. All requests for legislation must have approval of a manager prior to submission. All incomplete requests will be returned. Send request via electronic mail to Legislative Counsel. No hard copies will be accepted. Please refer to attached deadlines for the relevant Chief of Staff submission guidelines.

1. **Legislation Name/Project Name:** FC-6004007863, Customer Information System (CIS) and Billing System and Off-Site Billing Services - Amendment No. 10, with Systems and Software, Inc. (S&S)

2. **What is the purpose of this legislation? (check one)**

- ☐ Accept a grant or donation [If so, is a matching grant required?] ☐ Yes ☐ No
- ☐ Amend budget
- ☐ Amend Code of Ordinances
- ☒ Amend Contract
- ☐ Anticipate funds
- ☐ Appropriate funds
- ☐ Apply for a grant or donation
- ☐ Authorize/renew Contract
- ☐ Fines/penalties
- ☐ Human Resources related
- ☐ Make a purchase
- ☐ New project
- ☐ Procuring goods
- ☐ Procuring services
- ☐ Other, please explain

☐ If this legislation is to award/amend/renew a contract, please provide the following:

Expiration date of contract: March 31, 2010

Contract Term (months/yr): Eighteen (18) Months - (Contract extended for 18 months per Ordinance 08-O-1156)

3. **Can the purpose of this legislative request be accomplished administratively?**

☐ Yes ☒ No ☐ I Don't Know

4. **Please explain and estimate any financial impact on the City or your Department.**

☐ Will there be a fee or charge assessed by the City?

- ☐ If so, how much?
- ☐ How was the fee or charge determined?
- ☐ Will revenue be generated for the City?

**LEGISLATIVE COUNSEL
REQUEST FOR LEGISLATION**

Please remember to contact Human Resources if this request involves personnel changes (ex. Reclassification, New Hires, Termination, etc.

5. If there has been previous or similar legislation, please describe and cite the relevant legislation (e.g., 04-R-0001). 09-R-1554 - Amendment No. 8 addition of EnQuesta Mobile; 08-O-1156 - Amendment No. 7 to extend contract for eighteen (18) months and to add funding in the amount not to exceed \$5,537,043.00 for the implementation of Customer Relationship Management System; 07-O-0466 - Amendment No. 5 to extend the contract for eighteen (18) months; 05-R-0648 Original agreement in an amount not to exceed \$7,364,185.00

6. Is this a computer/technology purchase? ☐ Yes ☒ No
If so, please forward ISR (Information System Hardware/Software Request) along with a copy of this Legislative Request Form via inter-office mail to: Legislative Counsel, Suite 4100, Law Department.

Please forward any additional pertinent or supporting documents (e.g. contracts, exhibits, requisitions, copies of any old ordinances/resolutions pertaining to this issue, etc.) along with a copy of this Legislative Request Form and legislative white paper via email to legislative_counsel or via inter-office mail to: Legislative Counsel, Suite 4100, Law Department.

Part II: Legislative White Paper: (This portion of the Legislative Request Form will be shared with City Council members and staff)

A. To be completed by Legislative Counsel:

Committee of Purview: City Utilities

Caption: A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 10 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") FOR TO UPGRADE COGNOS REPORTNET TO COGNOS 8 BUSINESS INTELLIGENCE VERSION 4 ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT TO INCREASE FUNDING IN AN AMOUNT NOT TO EXCEED SEVENTY-THREE THOUSAND FOUR HUNDRED EIGHTY DOLLARS AND NO CENTS (\$73,480.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM 5051 (WATER AND WASTEWATER RENEWAL FUND) 170113 (INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICES) 1535000 (DATA PROCESSING/MANAGEMENT INFORMATION/ADDITIONAL LICENSES); AND FOR OTHER PURPOSES.

Council Meeting Date: November 16, 2009

Requesting Dept: Watershed Management

B. To be completed by the department:

1. Please provide a summary of the purpose of this legislation (Justification Statement).

Example: The purpose of this legislation is to anticipate funds from a local assistance grant to purchase child safety seats.

The purpose of this legislation is to seek approval for issuance of Notice to Proceed for Amendment No. 10 for FC-6004007863, Customer Information System (CIS) and Billing System and Off-Site Billing Services with SYSTEMS AND SOFTWARE, INC. (S&S)

2. Please provide background information regarding this legislation.

Example: The task force of homelessness conducted a study regarding homelessness, its impact and consequences on the City. This resolution reflects the Mayor's desire to open a twenty-four hour center that will respond to the needs of the homelessness in Atlanta.

The Customer Information System (CIS) and Billing System and Off-Site Billing Services is an agreement that was entered into to design and implement a billing system for the Department of Watershed Management. The Cognos 8 (Business Intelligence) upgrade replaces Cognos Reportnet and will allow consumers to schedule reports for automatic distribution.

3. If Applicable/Known:

- (a) **Contract Type (e.g. Professional Services, Construction Agreement, etc):** Professional Services
- (b) **Source Selection:**
- (c) **Bids/Proposals Due:**
- (d) **Invitations Issued:**
- (e) **Number of Bids:**
- (f) **Proposals Received:**
- (g) **Bidders/Proponents:**
- (h) **Term of Contract:** Eighteen (18) Months - (Contract extended for 18 months per Ordinance 08-O-1156) - Expires 03/31/2010

4. Fund Account Center (Ex. Name and number): 5051 (Water and Wastewater Renewal Fund) 170113 (Information Systems) 5213001 (Consulting/Professional Services) 1535000 (Data Processing/Management Information/Additional Licenses)

Fund: _____ **Account:** _____ **Center:** _____

5. Source of Funds: Example: Local Assistance Grant

6. Fiscal Impact: \$73,480.00 5051 5051 (Water and Wastewater Renewal Fund) 170113 (Information Systems) 5213001 (Consulting/Professional Services) 1535000 (Data Processing/Management Information/Additional Licenses)

Example: This legislation will result in a reduction in the amount of _____ to Fund Account Center Number _____.

7. Method of Cost Recovery:

Examples:

- a. Revenues generated from the permits required under this legislation will be used to fund the personnel needed to carry out the permitting process.*
- b. Money obtained from a local assistance grant will be used to cover the costs of this Summer Food Program.*

This Legislative Request Form Was Prepared By: Courtney A. Hunt

Legislation White Paper

TO: City Utilities Committee

CAPTION

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 10 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") FOR TO UPGRADE COGNOS REPORTNET TO COGNOS 8 BUSINESS INTELLIGENCE VERSION 4 ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT TO INCREASE FUNDING IN AN AMOUNT NOT TO EXCEED SEVENTY-THREE THOUSAND FOUR HUNDRED EIGHTY DOLLARS AND NO CENTS (\$73,480.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM 5051 (WATER AND WASTEWATER RENEWAL FUND) 170113 (INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICES) 1535000 (DATA PROCESSING/MANAGEMENT INFORMATION/ADDITIONAL LICENSES); AND FOR OTHER PURPOSES.

Committee Meeting Date: October 17, 2009

Council Meeting Date: November 2, 2009

Legislation Title: Amendment Agreement No. 10 for Agreement 6004007863 Customer Information and Billing System and Off-site Billing Services

Requesting Dept.: Department of Watershed Management

Contract Type: Service Agreement

Source Selection: Sealed Proposals, Evaluations, Demonstrations, Site Visits and Negotiations

Term of Agreement: The total term is currently Fifty Seven (57) months. The Agreement expires on March 31, 2010.

Proposals Received: Nine (9) Proponents responded to the RFP.

Respondents/Proponents: The nine (9) were:

Systems & Software, Inc.
Bearing Point, Inc.
Hansen Information Technologies, Inc.
Ciber, Inc.
Alliance Data Systems

DST International
Advance Utility Systems Corporation
SPL WorldGroup, Inc.
C-Pak Corporation

Evaluation Team: DWM, OCC, DOL, DOF, and Risk Management

Scope Summary: This is a Department of Watershed Management project. This Amendment No. 10 to Agreement FC-6005007863 is to upgrade the current reporting tool Cognos Reportnet to Cognos 8 Business Intelligence (version 4) on behalf of the Department of Watershed Management.

This Amendment is also for additional funding for this upgrade in the amount of Seventy Three Thousand Four Hundred Eighty Dollars and No Cents (\$73,480.00).

Term of Contract: The original Agreement commenced on July 1, 2004 with an initial term of Eighteen (18) Months. A Ninety Day (90) Extension was processed to extend the term to March 31, 2006. Amendment No. 5 was approved pursuant to Ordinance 07-O-0466 increasing the term by an additional Eighteen (18) months to September 30, 2008. Amendment No. 7 was approved pursuant to Ordinance 08-O-1156 adding an additional Eighteen (18) months for an expiration date of March 31, 2010.

Fund Account Centers: 5051 (Water and Wastewater Renewal Fund) 170113 (Information Systems) 5213001 (Consulting/Professional Services) 1535000 (Data Processing/Management Information/Additional Licenses).

Prepared By: Lynn Thomas Portee

Contact Number: 404-330-6109



CITY OF ATLANTA

SHIRLEY FRANKLIN
MAYOR

OFFICE OF CONTRACT COMPLIANCE
55 TRINITY AVENUE, S.W. SUITE 1700
ATLANTA, GEORGIA 30303
OFFICE (404) 330-6010
FAX (404) 658-7359

2005 FEB - 2 PM 12: 29
CITY OF ATLANTA
DEPT. OF PROCUREMENT

MEMORANDUM

TO: Adam L. Smith, Chief Procurement Officer
Department of Procurement

FROM: Hubert Owens, Acting Director
Office of Contract Compliance

DATE: January 3, 2005

RE: RFP Recommendation for FC 6004007863, Customer Information
System/Billing Services

The office of Contract Compliance has reviewed the nine (9) proposals for minority and female business enterprise participation. All nine proponents are eligible under Section 2-1449(a)(2)(C) of the Equal Business Opportunity Code of Ordinances and have been deemed responsive by the Office of Contract Compliance. For your information, they have committed to utilizing AABEs and FBEs as indicated below:

<u>Systems and Software, Inc.</u>	(15 pts.)
Automated Business Systems & Services, Inc.	AABE 9%
MHR International, Inc.	AABE 9%
Sync Technologies, Inc.	FBE 9%
Red Bridge Consulting, Inc.	FBE 9%
Participation Total	36%

<u>Bearing Point, Inc.</u>	(15 pts.)
Conet Consulting, Inc.	AABE 4%
CyberDyne Systems	AABE 4%
American CyberSystems	AABE 4%
ISPA, Inc.	AABE 4%
Strategic Staffing Solutions, LLC	FBE 17%
Participation Total	33%

<u>Hansen Information Technologies</u>	(15 pts.)
3D Performance	FBE 17%
Sync Technologies	AABE 17%
Participation Total	34%

<u>Ciber, Inc.</u>	(15 pts.)
Red Bridge Consulting	FBE 18%
Blackwell Consulting	AABE 15%
Participation Total	33%

<u>Alliance Data Systems</u>	(15 pts.)
Khafra Engineering Consultants	AABE 20%
Signum Group, LLC	FBE 17%
Participation Total	37%

<u>C-Pak Corporation</u>	(15 pts.)
MHR International	AABE 9%
Sync Technologies, Inc.	AABE 8%
Kendall Supply, Inc.	FBE 17%
Participation Total	34%

<u>DST International</u>	(15 pts.)
Khafra Engineering Consultants, Inc.	AABE 13%
MHR International	AABE 4%
Sync Technologies, Inc.	FBE 17%
Participation Total	34%

<u>SPL World Group</u>	(15 pts.)
Red Bridge Consulting	FBE 17%
Victory Global Solutions, Inc.	AABE 14%
Participation Total	31%

<u>Advance Utility Systems</u>	(15 pts.)
Sync Technologies, Inc.	AABE 17%
Signum Group, Inc.	FBE 5%
The Cadence Group, Inc.	FBE 4%
Asentek, Inc.	FBE 4%
Prosys Information Systems	FBE 4%
Participation Total	34%

Adam L. Smith
January 3, 2005
Page 3

If you have questions, please contact me at (404) 330-6010 or Bruce T. Bell at (404) 330-6009.

CC: File
Lynn Portee, DOP



CITY OF ATLANTA
DEPT. OF PROCUREMENT
09 SEP 31 PM 4:04

SHIRLEY FRANKLIN
MAYOR

CITY OF ATLANTA
55 TRINITY AVENUE, SW, SUITE 5400, SOUTH BLDG.
ATLANTA, GEORGIA 30303-0324
OFFICE (404) 330-6081
FAX (404) 658-7194

DEPARTMENT OF
WATERSHED MANAGEMENT
ROBERT J. HUNTER
Commissioner

September 30, 2009

TO: Adam L. Smith, Chief Procurement Officer
Department of Procurement

FROM: Robert J. Hunter, Commissioner
Department of Watershed Management

**RE: FC-6004007863 CUSTOMER INFORMATION SYSTEM (CIS) AND
BILLING SYSTEM AND OFF-SITE BILLING SERVICES
AMENDMENT NO. 10
CONTRACTOR: SYSTEMS AND SOFTWARE, INC. (S&S)**

The Department of Watershed Management would like to amend the above-referenced agreement to upgrade the current reporting tool Cognos Reportnet to Cognos 8 Business Intelligence (version 4) in an amount not to exceed **Seventy Three Thousand Four Hundred Eighty Dollars (\$73,480.00)**. The funds will be drawn from 5051 (Water and Wastewater Renewal Fund) 170113 (Information Systems) 5213001 (Consulting/Professional Services) 1535000 (Data Processing Management Information/Additional Licenses). The legislative request has been submitted for **Cycle 18, November 2, 2009**.

If you have any questions, please contact Courtney A. Hunt, Contracting Officer, Departmental at (404) 330-6346.

Thank you for your assistance in this matter.

Attachments

cc: Shelia Pierce, Deputy Commissioner, DWM
Cathy Martin, Deputy Chief Procurement Officer, DOP
Keith Toomer, IT Director, DWM
Donald McCrary, Info Tech Manager, Sr., DWM
Courtney A. Hunt, Contracting Officer, Senior, DWM
File



**Systems
& Software**

August 6, 2009

Invoice #29352

Donnie McCrary
Atlanta Department of Watershed Management
55 Trinity Avenue, Suite 1700
Atlanta, GA 30303

Dear Donnie,

This quotation is for services and license costs for an upgrade of Cognos Reportnet (version 1.1) to Cognos 8 BI (version 4). Cognos 8 Business Intelligence is an enterprise solution built on the proven Web services architecture developed for ReportNet. It provides secure, easy-to-deploy, zero footprint reporting and analysis to all users in your enterprise. Cognos 8 includes new versions of Report Studio, Query Studio, and Cognos Connection. Systems & Software (S&S) is pleased to present this quotation to Atlanta:

DEPT. OF WATERSHED MGT.
09 SEP 30 PM 3:35
BUREAU OF MANAGEMENT

Line Item	Total Price
Cognos Licenses:	
100 Consumers Consumers can access the Cognos 8 reporting environment and review any stored output from previously run reports as well as select and run any report already create Consumers also have the ability to schedule reports for automatic distribution.	\$53,000.00
2 Business Authors Business Authors can access the Cognos 8 reporting environment and review any stored output from previously run reports as well as select and run any report already created. Business Authors have the ability to schedule reports for automatic distribution. In addition Business Authors can access and create new reports using the Query Studio development tool.	
2 Professional Authors Professional Authors can access the Cognos 8 reporting environment and review any stored output from previously run reports as well as select and run any report already created. Professional Authors have the ability to schedule reports for automatic distribution. In addition Professional	

Authors can access and create new reports using both the Query Studio and Report Studio development tools.

1 Administrator

Administrators can perform all tasks identified above as well as administer the reporting environment (add/delete users to groups) and utilize the Framework Manager to create additional reporting models.

Services:

On-site: 2 people, 3 days

- 1 person will give a Cognos reporting refresher session (also showing some new functionality with the Cognos 8 tool). At this time the Oracle history tables can also be covered since there have been questions forwarded to the S&S Support Desk asking for additional documentation that can be used to help in the creation of reports.
- 1 person will work with COA staff to identify which reports are being used on a regular basis and which reports can be archived before transitioning into the new environment. This person will also work with COA staff to determine the best "folder" structure for the new environment.

\$7,680.00

Scope 80 hours:

- Installation and configuration of the new Cognos 8 environment.
- Recreating the custom security layer and setting up of all current COA users.
- Exporting all needed reports out of current environment.
- Importing all reports into new environment.
- Ensuring all schedules and distribution lists are maintained.
- Verifying reports run and generate same results.
- Creating summary workbook of converted reports and their status (report converted, archived, not functioning, etc)

\$12,800.00

Hardware Requirements

COA will need to purchase and install an additional 2GB RAM on the Cognos server to allow for the additional environment to be created.



Travel is billed to COA as incurred.
Estimated travel:
\$1500.00 per person

Travel Not Included	TOTAL	\$73,480.00
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**Systems
& Software**

Invoice #29352

Payment Terms:

Deliverable	Payment Amount	Date
Contract Signing	\$28,000.00	TBD
Delivery On-site Training	\$25,000.00	TBD
Installation of Cognos 8 BI environment	\$20,480.00	TBD
TOTAL (excluding Travel)	\$73,480.00	
Travel (estimated)	\$3000.00	TBD

Travel Not Included **TOTAL \$73,480.00**

Acceptance may be indicated by signing as shown below.

Accepted by: _____

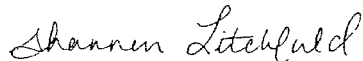
Date: _____

1. Services will be scheduled once signed documents are received by S&S.
2. Payment Terms are based on the payment schedule outlined.
3. This Proposal is valid for 30 days.

Systems & Software appreciates the opportunity to be of continued service. Please sign, date, and return an original, electronic or faxed copy of this document, to Systems & Software, fax 802-865-1171 Attention: Shannon Litchfield.

Thank you.

Sincerely,



Shannon Litchfield
Account Manager

[illegible]



Georgia Secretary of State

Karen C. Handel

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- Search
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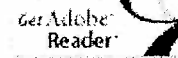
Date: 10/9/2009
(Annual Registration
History etc.)

[File Annual Registration Online](#)

or

[Print A Paper Annual Registration Form](#)

PLEASE NOTE: To download your Annual Registration forms you will need Adobe Reader to view and/or print. If you do not have Adobe Reader installed on your computer, click the "Get Adobe Reader" button on the right to download the reader free of charge from the Adobe website.



Annual Registrations

The Georgia Code only requires the Office of Secretary of State to retain annual registrations for a period of five years from the date in which it was filed. Annual registrations older than five years may no longer be available for certification or viewing on the web.

Business Name History

Name	Name Type
SYSTEMS & SOFTWARE, INC. (VERMONT)	Current Name

Profit Corporation - Foreign - Information

Control No.:	0550927
Status:	Active/Noncompliance
Entity Creation Date:	7/25/2005
Jurisdiction:	VT
Principal Office Address:	401 WATER TOWER CIRCLE COLCHESTER VT 05446
Last Annual Registration Filed Date:	6/7/2007
Last Annual Registration Filed:	2007

Registered Agent

Agent Name:	C T CORPORATION SYSTEM
Office Address:	1201 PEACHTREE STREET, NE ATLANTA GA 30361

Agent County: FULTON

Officers

Title: CEO
Name: Jerry Ford
Address: 401 Water Tower Circle
Colchester VT 05446

Title: CFO
Name: Tina M Bissonette
Address: 401 Water Tower Circle
Colchester VT 05446

Title: Secretary
Name: Tina M Bissonette
Address: 401 Water Tower Circle
Colchester VT 05446

TRANSMITTAL FORM FOR LEGISLATION

TO: MAYOR'S OFFICE

ATTN: GREG PRIDGEON

Dept.'s Legislative Liaison: _____ Maisha L. Wood _____

Contact Number: _____ (404) 330-6887 _____

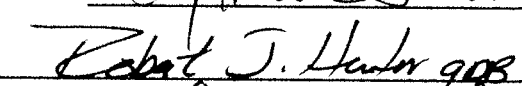
Originating Department: _____ Department of Watershed Management _____
Committee(s) of Purview: _____ City Utilities Committee _____

Chief of Staff Deadline: _____ October 13, 2009 _____

Anticipated Committee Meeting Date(s): _____ October 27, 2009 _____

Anticipated Full Council Date: _____ November 2, 2009 _____

Legislative Counsel's Signature: _____  _____

Commissioner Signature: _____  _____

Chief Procurement Officer Signature: _____  _____

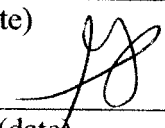
CAPTION

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 10 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") FOR TO UPGRADE COGNOS REPORTNET TO COGNOS 8 BUSINESS INTELLIGENCE VERSION 4 ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT TO INCREASE FUNDING IN AN AMOUNT NOT TO EXCEED SEVENTY-THREE THOUSAND FOUR HUNDRED EIGHTY DOLLARS AND NO CENTS (\$73,480.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM 5051 (WATER AND WASTEWATER RENEWAL FUND) 170113 (INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICES) 1535000 (DATA PROCESSING/MANAGEMENT INFORMATION/ADDITIONAL LICENSES); AND FOR OTHER PURPOSES.

FINANCIAL IMPACT (if any): \$73,480.00

Mayor's Staff Only

Received by CPO: _____ Received by LC from CPO: _____
(date) (date)

Received by Mayor's Office: 10.13.09 Reviewed by: 
(date) (date)

Submitted to Council: _____
(date)